UNIVERSITA' DEGLI STUDI DI PAVIA



Ufficio Mobilità studentesca Via Sant'Agostino 1– 27100 Pavia – Tel. 0039 0382 984302 – Fax. 0039 0382 984314 erasmus@unipv.it

LLP/ERASMUS PLACEMENT PROGRAMME Erasmus work placement offer

Data December 7, 2012

Depar	tment/L	ocation

Welcome Point for International Students - University of Pavia

Department website

http://www.unipv.eu/on-line/en/Home/InternationalRelations.html

Duration of the Internship

3-12 months

Places available

1

Dates of placement period

February 2012 - February 2013

Main duties and responsibilities

The Welcome Point gives support and advice to incoming international students, researchers and university professors visiting the University of Pavia.

The team currently consists of two staff who provide comprehensive pre- and post-arrival support to the University's international students, by organising orientation events, supporting students in visa and immigration process.

They collaborate with other offices to provide useful information on various topics of interest, as enrolment at the university; housing, canteens, health insurance, scholarships, opening a bank account, Italian courses, general information on the University of Pavia and the city.

Knowledge skills and competences to be acquired

Main responsibilities:

- Answering routine enquiries from callers, students, academics, and senior management by email, telephone and in person
- Administrative support for members of the team
- Photocopying and scanning of documents
- Ensuring all required documents for outgoing and incoming students is complete
- Maintaining accurate records for incoming and outgoing exchange students
- Assisting with the organisation of orientation sessions for students participating on an exchange (incoming and outgoing)
- Preparing the International Guide for students and staff
- Assisting international students and staff in the immigration process (Visas, permit of stay)
- Supporting development of information for international students
- Filtering immigration enquiries to appropriate offices

Requirements

 Student enrolled in a bachelor/master degree at an EU university in a field related to Social/Political Sciences

- Excellent command of English language and at least a basic knowledge of Italian language
- Communication and Intercultural skills
- Patient, enthusiastic and interested in learning new skills
- Experience in working with computer programs (operating system Microsoft Office)

Deadline for application

13 January 2012

Contacts for enquiries

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